

# State 9-1-1 Compliance

## State of Arizona – AZNet/ASET

### Change Request

10/19/2022



#### Agency Vision

Be the IT leader for Arizona government, providing innovative and transformative services.

#### Agency Mission

*Deliver forward-thinking and secure IT solutions to state agencies.*



# Project Team Introduction

## Roles Present at ITAC

- Jake Sterling - IT Sr. Project Manager - *Project Manager*
- Steven Jenkins - AZNet Director - *Service Owner*
- Paul Koppen - Infrastructure Architect - *Technical Lead*
- Suzan Tasvibi - ADOA Chief Operating Officer - *Sponsor*
- Lumen & 911Inform - *Vendor, Integrator and Subject Matter Experts*

# Project Introduction

## Date/high-level overview of the approved original project investment justification (PIJ):

On 8/19, ADOA ASET approved the original project investment justification (PIJ) to procure the *911Inform Location Discovery* solution.

This solution:

- *Brings the State into compliance with Kari's Law and The Ray Baum's Act*
- *Enhances situational awareness of 911 calls and creates clearer communication*
- *Reduces emergency responder response times*

The original PIJ spanned *3 months, ending 12/31/22*, and had development costs of \$515,776 (*1,151,732 - \$635,956*).

# Project Change Request Overview

## What in the PIJ is changing?:

- Timeline
  - Original end date: 12/31/2022 for compliance and full platform implementation
  - New End dates:
    - Meet Compliance Requirements: 12/31/2022
    - Fully implement: 3/1/2023

## What initiated this change?:

- *Delay receiving SOW from vendor*
- *Delay signing SOW with SPO*
- *Proposed project timelines: Sales team vs. PM and Engineer teams*
- *Risk was unknown and added to the project as discovered*

# Project Timeline

Original

New

## Revised timeline for Solution

