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Notice of Regular Public Meeting and Agenda  
Information Technology Authorization Committee (ITAC)  
Wednesday, September 20, 2023 at 1:00 pm  
Virtual Meeting

Pursuant to A.R.S. § 38-431-02, notice is hereby given to the general public that the Information Technology Authorization Committee will hold its regular meeting open to the public as noted above. The agenda for the meeting (which is subject to change up to 24 hours before the meeting) is as follows:

**Non ITAC Committee Members:** Non ITAC committee members can view or call into the meeting by utilizing one of the following three options:

- Members of the public may view and listen to the meeting using the following link: [ITAC Meeting](#)
- Other members of the public can join the meeting by call in with the following number: (US) +1 240-704-6909 PIN: 278 248 382#  
Members of the public may follow the presentation by viewing or downloading the presented material on the Arizona Department of Technology Services [Information Technology Authorization Committee \(ITAC\) website](#).

\*Please note that members of the public that choose to utilize the call in number must stay muted for the duration of the meeting.

**Public Comments:** If you have any comments please utilize the following link to submit your comments: [Public Comment Submission Form](#).

# AGENDA

## **I. Call to Order and Roll Call**

## **II. Chairman's Welcome**

## **III. Conflict of Interest**

## **IV. Call to the Public**

This is the time for the public to comment. Members of the Committee may not discuss or take any action on items that are not on the agenda. Members may direct staff to further research items for potential addition to a future agenda.

## **V. Action and Informational Items**

### **1. Committee Business**

#### **a. Approval of August 16, 2023 Recording**

The meeting minutes recording will serve as the official record of the meeting which can be found on the Information Technology Authorization Committee (ITAC) website.

### **2. Consent Agenda Review and Approval**

These items will be considered in one motion and no testimony will be taken.

#### **a. The Arizona Department of Administration 911 Inform Compliance - AD22011**

**Exhibit 1**

The Arizona Department of Administration is requesting an extension in time due to the project kick off being delayed two weeks from scheduled kick off (13% impact).

### **3. Project Investment Justification Review and Approval**

Any Item listed in this section may be acted upon by the Committee. In accordance with A.R.S. §38-431.03 (A) (2), (3) or (4), the Committee may vote to enter into the Executive Session to discuss any agenda item. The executive session will be held immediately and will not be open to the public.

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- a. The Arizona Health Care Cost Containment System** **Exhibit 2**  
**ServiceNow - HC24003**  
The Arizona Health Care Cost Containment System (AHCCCS) is requesting approval to establish the design of workflows, configure ServiceNow environment, implement ServiceNow workflows in the AHCCCS environment, and integrate ServiceNow to other AHCCCS required software and services.
- b. The Department of Health Services** **Exhibit 3**  
**MEDSIS Modernization - HS23009**  
The Department of Health Services is requesting approval to enhance the MEDSIS web-based application by applying a service oriented approach and implementing modern cloud and application architecture patterns to support high availability, scalability, and resiliency.
- c. The Department of Administration** **Exhibit 4**  
**Reverse 911 - AD24004**  
The Department of Administration is looking to implement one single solution to identify a significant cost savings and continuity of operations amongst the 81 PSAPs in Arizona. By implementing a single Emergency Notification Reverse 9-1-1 system, we will be saving millions of dollars annually as well as improved work flows and emergency communication by having all agencies using the same platform and assisting in emergency situations.
- d. The Department of Economic Security** **Exhibit 5**  
**DTS Zero Trust - DE24007**  
DES is looking to implement a zero-trust architecture to improve security and replace the current single-authentication infrastructure. The solution will be provided by ZScaler and CStor as the software and professional services, respectively.
- e. The Board of Nursing** **Exhibit 6**  
**Analytic Survey Solution - BN24003**  
The Board of Nursing is requesting approval for a survey and analytics systems project that will allow tracking of progress, documentation of outcomes, and evaluation of the success of each pilot project funded under the 1803 Grant. Pilot projects that prove effective in expanding clinical skills training opportunities for nursing students and new nurses and upskilling opportunities for established nurses can then be implemented throughout the State.

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**f. The Arizona Health Care Cost Containment System  
HEAplus REACH SR1045\_1046 - HC24004**

**Exhibit 7**

The Arizona Health Care Cost Containment System will develop an ALTCS public user portal to register initial applications. Additional improvements to HEAplus will add mobile responsive solutions for public users using a desktop, tablet, or mobile device and the ability to upload documents.

**4. Change Request Review and Approval**

Any Item listed in this section may be acted upon by the Committee. In accordance with A.R.S. §38-431.03 (A) (2), (3) or (4), the Committee may vote to enter into the Executive Session to discuss any agenda item. The executive session will be held immediately and will not be open to the public.

**a. The Department of Education  
CNP Web Replacement Project - ED19004**

**Exhibit 8**

The Arizona Department of Education will be requesting an extension in time due to vendor delays.

**5. Information Update - Written**

No vote will be taken on these items.

**a. The Arizona Health Care Cost Containment System  
ISD Systems Integrator - HC23028**

**Exhibit 9**

The Arizona Health Care Cost Containment System (AHCCCS) 3rd Approval Condition: The agency shall select an Independent Verification & Validation (IV&V) vendor, provide the contract to ADOA-ASET and provide an informational update to ITAC that all the necessary requirements have been met for the Federal approval within 90 days of ITAC approval.

**b. The Administrative Office of the Courts  
State Appellate Courts CMS Replacement - AO19001**

**Exhibit 10**

The Administrative Office of the Courts as requested by ITAC, the Arizona Supreme Court is providing an informational only update to the overall status of their CMS Replacement system.

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### c. **The Arizona Department of Administration HRIS Modernization - AD22009**

**Exhibit 11**

As requested by ITAC, the Arizona Department of Administration (ADOA) is providing an informational only update to the overall status of their HRIS system.

### **VI. Adjournment**

Next ITAC meeting is October 18, 2023.

#### **ITAC Members:**

J.R. Sloan - State Chief Information Officer (Chairman)  
Representative Quang Nguyen - House of Representatives  
Vacant - State Senate  
Jegadesan Krishnamurthy (V) - Private Industry  
Brian Kirkland (V) - Private Industry  
Eddie Cook (V) - Private Industry  
Vacant (V) - Private Industry  
Vacant - Local Government  
Vacant - Federal Government  
Vacant (V) - Director of State Agency  
Vacant (V) - Director of State Agency  
David Byers (V) - Director of the Courts  
Vacant (V) - Private Industry or State Government  
Lev Gonick (V) - Private Industry or State Government  
Richard Stavneak - Director of the Joint Legislative Budget Committee  
Ryan Murray (V) - State Chief Information Security Officer

#### **Americans with Disabilities Act**

Persons with a disability may request reasonable accommodation, such as a sign language interpreter, by contacting ADOA-ASET at 602-542-8944. Requests should be made as early as possible to allow time to arrange any accommodation.